

Privacy Policy – Haakaa South Africa

Haakaa South Africa (“Haakaa SA”, “we”, or “us”) respects your privacy and is committed to protecting your personal information in line with South African law (POPIA).

What Information We Collect

We may collect basic personal information such as your name, email address, contact details, and any information you choose to share with us through our website (for example, contact forms or comments).

Our website may also collect limited technical information such as IP address and browser type to help keep the site secure and running smoothly.

How We Use Your Information

We use your information to:

- Respond to enquiries or messages
- Provide our products and services
- Improve our website and customer experience
- Maintain website security

We do not sell or trade your personal information.

Cookies

Our website uses cookies to improve your browsing experience. Cookies may remember your preferences or help us understand how visitors use our site. You can disable cookies in your browser settings at any time.

Sharing of Information

Your information may be shared only with trusted service providers (such as website hosting, payment, or security services) where necessary to operate our website. These providers are required to keep your information secure.

How We Protect Your Information

We take reasonable steps to protect your personal information from loss, misuse, or unauthorised access.

Your Rights

You have the right to request access to, correction of, or deletion of your personal information, unless we are legally required to keep it.

Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact Haakaa South Africa through the contact details on our website.